



CREDIT CARD SURCHARGE INFORMATION 1st January 2016

VISA / MASTERCARD – 1.1%

AMEX – 3.5%

This surcharge includes GST

Why is a surcharge being applied?

Payments made by credit cards attract higher costs than other payment methods. As a consequence, merchants such as Captains Cove commonly apply a surcharge to guests who pay by credit card. This is now common practice throughout the Travel & Tourism industry

How do I avoid paying credit card surcharges?

Captains Cove offers payment methods to our guests that do not incur a surcharge. These include:

- Cash
- EFTPOS (Savings & Cheque account)
- Electronic Funds Transfer (EFT)
- Cheque (cheques must be cleared prior to arrival date).

Thank you for your understanding on this matter & we appreciate your business

Captains Cove Management